RESOURCE ORGANIZATIONS

A listing of some of the agencies, associations, and organizations that provide information, technical assistance, funds, or other support for community health centers --

Private Organizations

Accreditation Association for Ambulatory Health Care (AAAHC)
Sets standards, measures performance, provides consultation and education when needed, and ultimately awards accreditation to organizations found in compliance with its standards.
Contact Information: AAAHC, 3201 Old Glenview Road, Suite 300, Wilmette, Illinois 60091-2992; Phone 847-853-6060, Fax 847-853-9028, Website www.aaahc.org

Association of Asian Pacific Community Health Organizations (AAPCHO)
Promotes culturally competent, linguistically accessible, and affordable primary health care services to Asian American and Pacific Islander populations across the country by means, for example, of developing patient guidance in languages including Chinese, Korean, Laotian, Samoan, Tagalog, Vietnamese, and English.
Contact Information: AAPCHO, 439 23rd Street, Oakland, CA 94612; Telephone 510-272-9536, Fax 510-272-0817, Website www.aapcho.org

Center for Health and Health Care in Schools (CHHCS)
A nonpartisan policy and program resource center located at The George Washington University School of Public Health, that advises health care providers on how to provide cost-effective and accountable health programs in schools.
Contact Information: CHHCS, 1350 Connecticut Avenue, Suite 505, Washington, DC 20036; Telephone 202-466-3396, Fax 202-466-3467, Website www.healthinschools.org

Joint Commission on Accreditation of Healthcare Organizations (JCAHO)
An independent, not-for-profit organization that develops standards, evaluates the compliance of organizations against these benchmarks, and provides health care accreditation.
Contact Information: JCAHO, One Renaissance Boulevard, Oakbrook Terrace, IL 60181; Telephone 630/792-5000, Website www.jcaho.org

Medical Group Management Association (MGMA)
As a professional organization for medical group practice managers and leaders, provides education, information, and networking opportunities in areas including leadership, compensation, strategic planning, and marketing strategies.
Contact Information: MGMA, 104 Inverness Terrace East, Englewood, CO 80112-5306; Telephone 303-799-1111, toll free 877-275-6462, Fax 303-643-4439, Website www.mgma.com

Migrant Clinicians Network (MCN)
A national clinical network of health care providers who serve migrant farmworkers and other underserved mobile populations. The Network has resources to share in subject areas that include environmental, diabetes, and eye care.
Contact Information: MCN, P.O. Box 164285, Austin, TX 78716; Telephone 512-327-2017, Fax 512-327-0719, Website www.migrantclinician.org

National Association of Community Health Centers (NACHC)
Serves and represents the interests of America's health centers through education and training of health center staff and boards, technical assistance, advocacy, partnerships, and networking.
Contact Information: NACHC, 7200 Wisconsin Avenue, Suite 210, Bethesda, MD 20814; Telephone 301-347-0400, Fax 301-347-0459, Website www.nachc.com

National Center for Cultural Competence (NCCC)
Provides training, technical assistance, and consultation, in addition to developing products and tools. The "Guide to Planning and Implementing Cultural Competence Organizational Self-Assessment" is a way to plan for incorporating cultural competence within an organization.
Contact Information: NCCC, Georgetown University Center for Child and Human Development, 3307 M Street, NW, Suite 401, Washington, DC 20007-3935; Telephone 202/687-5387, Fax 202-687-5503, Website www.georgetown.edu/research/gucdc/nccc/

National Center for Farmworker Health (NCFW)
Provides information services and products to organizations and individuals serving the farmworker population.
Contact Information: NCFH, 1770 FM 967, Buda, TX 78610; Telephone 512-312-2700, toll free 800-531-5120, Website www.ncfh.org

National Health Care for the Homeless Council, Inc.
Publishes and conducts research on both policy issues and operational concerns of homeless health care projects, and works in collaboration with the Health Care for the Homeless Clinicians Network to provide educational and support services for professional staff working homeless health care and mental health programs.
Contact Information: National Health Care for the Homeless Council, PO Box 60427, Nashville, TN 37206-0427, Telephone 615-226-2292, Fax 615-226-1656, Website www.nhchc.org

National Information Center for Children and Youth with Disabilities (NICHCY)
Creates State Resource Sheets that identify organizations and agencies within each state that address disability-related issues.
Contact Information: NICHCY, P.O. Box 1492, Washington, DC 20013; Telephone 800-695-0285, Fax 202-884-8441, Website www.nichcy.org

National Rural Health Association (NRHA)
As a membership organization, provides publications, resources, advocacy, educational opportunities, and research to improve the health of rural Americans and to provide leadership on rural issues through advocacy, communications, education, and research.

Contact Information: NRHA, One West Armour Boulevard, Suite 203, Kansas City, MO 64111, Telephone 816-756-3140, Fax 816-756-3144, Website www.nrharural.org

Public Organizations

Centers for Disease Control and Prevention (CDC)
Protects the health and safety of people by developing and applying disease prevention and control, environmental health, and health promotion and education activities. Centers within CDC include: National Center for Chronic Disease Prevention and Health Promotion; the National Center for Health Statistics; the National Center for HIV, STD, and TB Prevention; National Center for Infectious Diseases; the National Immunization Program; and the National Institute for Occupational Safety and Health. Products available to health centers include publications, videos, and software.
Contact Information: CDC, 1600 Clifton Road, Atlanta, GA 30333; Telephone 404-639-3534, toll free 800-311-3435, Website www.cdc.gov

National Immunization Program
Provides patient and provider immunization education materials, including anthrax and smallpox information, flu bulletins, vaccine information statements and supply updates. The NIP also supports state immunization projects that may include community health centers.
Contact Information: Address and telephone number as above for CDC, Website www.cdc.gov/nip

Vaccines for Children Program
As a division of the NIP, the Vaccines for Children program buys vaccines for children in certain groups who can't afford to buy vaccines. Doctors can get these vaccines for their patients who qualify by joining the VFC program in their state.
Contact Information: Address and telephone number as above for CDC, Website www.cdc.gov/nip/vfc

Centers for Medicare and Medicaid Services (CMS)
Provides insurance to over 74 million Americans through Medicare, Medicaid, and the State Children's Health Insurance Program (SCHIP). CMS performs quality-focused activities, including regulation of lab testing (CLIA) and implementation of various provisions of the Health Insurance Portability and Accountability Act (HIPAA), and develops numerous publications and manuals on day-to-day operating instructions, policies, and procedures based on regulations, models, directives, and guidelines.
Contact Information: CMS, 7500 Security Boulevard, Baltimore, MD 21244-1850; Telephone: 410-786-3000, Website http://cms.hhs.gov

Health Resources and Services Administration (HRSA)
The federal agency whose mission is to improve and expand access to quality health care to low income, uninsured, isolated, vulnerable and special needs populations. In FY 2002, Congress appropriated $6.2 billion to HRSA to provide primary care in underserved areas, to care for underserved people with HIV/AIDS, to improve maternal and child health, and to train health professionals.
Contact Information: HRSA, U.S. Department of Health and Human Services, Parklawn Building, 5600 Fishers Lane, Rockville, MD 20857, Telephone 301-443-2216, Website www.hrsa.gov

Bureau of Health Professions (BHPr)
Works to assure access to quality health care professionals in all geographic areas and to all segments of society. BHPr supports a number of programs the encourage health professionals to serve in communities where the need is greatest.
Contact Information: BHPr, 5600 Fishers Lane, Rockville, MD 20857, Telephone 301-443-5794, Website www.bhpr.hrsa.gov

Division of Practitioner Data Banks
Manages the National Practitioner Data Bank that contains information on adverse licensure actions, clinical privileges actions, and medical society membership actions taken against physicians and dentists. The Division also collects reports on medical malpractice payments made on behalf of medical practitioners.
Contact Information: Division of Practitioner Data Banks, 7519 Standish Place, Suite 300, Rockville, MD 20857; Telephone 301-443-2300, Fax 301-443-6725, Website www.bhpr.hrsa.gov/dqa

National Health Service Corps (NHSC)
Assists communities with recruitment and retention, site development, practice management, and quality assurance activities.
Contact Information: NHSC, 5600 Fishers Lane, Rockville, MD 20857; Telephone 800-221-9393, Website www.nhsc.bhpr.hrsa.gov

Shortage Designations Branch
Develops and implements criteria and procedures for designating areas and populations having a shortage of primary health care services.
Contact Information: Shortage Designations Branch, 4350 East West Highway, 9th Floor, Bethesda, MD 20814; Telephone 301-594-0816 office, 1-800-400-2742 for designation information, for example, to verify if an area is designated. Website www.bphc.hrsa.gov/dsd

Bureau of Primary Health Care (BPHC)
Provides grant support to health centers – including community and migrant health centers, school-based health centers, and Public Housing Primary Care Programs –
to increase access to health care for underserved people. Bureau activities also include collecting data, conducting research, monitoring grantees, providing policy guidance, and collaborating with other agencies around health care delivery systems for medically underserved and vulnerable populations.
Contact Information: BPHC, East West Towers, 4350 East West Highway, Bethesda, MD 20814; Telephone 301-594-4110, Website www.bphc.hrsa.gov

Health Care for the Homeless Information Resource Center
Provides support to HCH grantees and potential grantees including data on homelessness and health care, trends, resources, funding opportunities, bibliographies, publications, education and training.
Contact Information: HCHIRC, C/O Policy Research Associates, Inc., 345 Delaware Avenue, Delmar, New York 12054; Telephone 888 439-3300 ext. 247, Website www.hchirc.bphc.hrsa.gov

Center for School-Based Health
Provides policy leadership, technical assistance, and training to improve child and adolescent health services to medically underserved areas.
Contact Information: Center for School-Based Health, BPHC, 4350 East-West Highway, 9th Floor, Bethesda MD 20814; Telephone 301-594-4470, Fax 301-594-2479, Website www.bphc.hrsa.dhhs.gov/programs/CSBH

Office of Grants Management
Assists organizations in preparing applications, manages the grants process, and issues the Notice of Grant Award documents.
Contact Information: HRSA Grants Application Center, Attention: Grants Management Officer, 901 Russell Avenue, Suite 450, Gaithersburg, MD 20879, telephone 888-477-2123 or 877-477-2123, Website www.bphc.hrsa.gov/grants

Malpractice Risk Management Hotline
Provides information and guidance for health centers on how to minimize malpractice risk, including documenting incidents in patient medical charts, implementing patient tracking systems, assessing your center's malpractice risk exposure, and terminating a relationship with a patient.
Contact Information: Dial toll free 888-800-3772 between 8:00 AM and 7:00 PM EST.

Consumer Education Program
Provides health-related information to consumers, as well as information to assist caregivers and health care providers.
Contact Information: www.hrsa.gov/consumered

HIV/AIDS Bureau (HAB)
Is the largest single source (next to the Medicaid and Medicare programs) of Federal funding for HIV/AIDS for low-income un- and underinsured individuals. The Bureau provides funding under the Ryan White Comprehensive AIDS Resources Emergency (CARE) Act, which includes grants for HIV Early Intervention Services, HIV service planning, HIV training and education programs for health care providers, and technical assistance.
Contact Information: HIV/AIDS Bureau, 5600 Fishers Lane, Rockville, MD 20857, Telephone 301-443-1993, Website www.hab.hrsa.gov

HRSA Information Center
Identifies publications, resources, and referrals on health care services for low-income, uninsured individuals, and those with special needs. Several publications include: "Governing Board Handbook," "Principles of Oral Health Management for the HIV/AIDS Patient," and "A Guide to Substance Abuse Services for Primary Care Clinicians.
Contact Information: Telephone 1-888-275-4772. Website www.ask.hrsa.gov/

Office of Rural Health Policy
Promotes better health care services in rural America by working within government at the federal, state, and local levels, and with the private sector – with associations, foundations, providers and community leaders.

Contact Information: Office of Rural Health Policy, HRSA, 5600 Fishers Lane, Rockville, MD 20852. Telephone 301-443-0835, Fax 301-443-2803, Website www.ruralhealth.hrsa.gov

National Guideline Clearinghouse (NGC)
Is a public resource for evidence-based clinical practice guidelines. NGC is sponsored by the Agency for Healthcare Research and Quality in partnership with the American Medical Association and American Association of Health Plans.
Contact Information: National Guideline Clearinghouse, 2101 E. Jefferson Street, Suite 501, Rockville, MD 20852; Telephone 301-594-1364, Website www.guideline.gov

National Diabetes Information Clearinghouse and National Diabetes Education Program
Disseminates patient information, easy-to-read and Spanish language publications, research, statistics, and kits for foot care related to diabetes prevention, diagnosis, and treatment.
Contact Information: National Institute of Diabetes and Digestive and Kidney Diabetes (NIDDK), NIH, Building 31, Room 9A04 Center Drive, MSC 2560, Bethesda, MD 20892-2560, Website www.niddk.nih.gov/health/diabetes

National Institute of Mental Health (NIMH)
Provides research reports and information, including patient education materials, about the diagnosis and treatment of mental disorders.
Contact Information: NIMH Public Inquiries, 6001 Executive Boulevard, Room 8184, MSC 9663, Bethesda, MD 20892-9663, Telephone 301-443-4513, Fax 301-443-4279, Website www.nimh.nih.gov/practitioners

Substance Abuse and Mental Health Services Administration (SAMHSA)
Provides information and patient education materials, including some in Spanish, in the National Clearinghouse for Alcohol and Drug Information; guidance to parents and caregivers; information on model programs tested in communities and schools.
Contact Information: SAMHSA, 5600 Fishers Lane, Rockville, MD 20857; Telephone 301-443-0001, Website www.samhsa.gov