

## **The NCQA PPC-PCMH Recognition Process**

### **Why attain formal PCMH recognition ?**

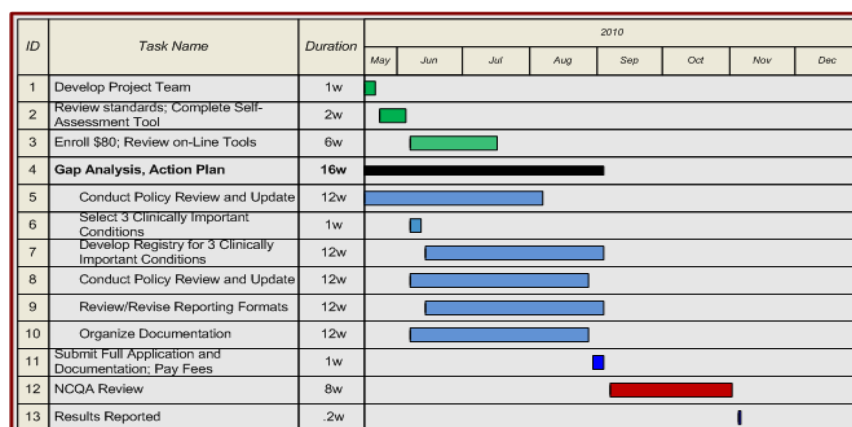
- Operating framework
- Potential for increased reimbursement
- Market advantage
- Pride
- Alignment with Meaningful Use and the Accountable Care Organization

## Preparation for NCQA Recognition

### The NCQA Recognition Process

- Application, Fees
- On-line Survey tools
- Preliminary Self-Assessment
- Document Collection
  - 3 month rule
  - 3 document rule
  - N/A must be justified
- Information: [www.ncqa.org/recognition](http://www.ncqa.org/recognition)

## NCQA PCMH Recognition Timeline



## Getting Started

- Project Manager and Project Team
- Organization's Goals
- Staff Communication
- PCMH Self Assessment Scoring
  - Review Scores on Must Pass Elements
  - Conduct Gap Analysis
  - Develop Technical Assistance & Action Plan
- Tracking Sheet
- Document Library

## Who is Recognized?

- NCQA Recognizes practices that meet the criteria described by the endorsed principles of the Patient-Centered Medical Home
- NCQA **defines a practice** as a physician or physicians practicing together at a single geographic location
- PPC-PCMH Recognition identifies primary care clinicians practicing at the site
- Nurse Practitioners and Physicians Assistants can be included in a physician-led practice if they can be designated as a patient's personal clinician
- Recognition is at the practice-site level

## Overview of Recognition Process

### NCQA

- Reviews submitted Survey Tool after all application information received: NCQA Agreement and Business Associate Addendum (BAA), Application, Clinician information, Application fee
- Checks licensure of all clinicians
- Evaluates Survey Tool responses, documentation, and explanations
- Conducts 5% audit by email, teleconference, or on site visit
- Executive reviewer conducts a secondary review
- Peer review by trained Review Oversight Committee (ROC) member
- Issues final decision and status to the practice within 30 – 60 days
- Reports results
  - ✓ Recognition posted on NCQA Web site
  - ✓ Not passed – not reported
- Mails PPC-PCMH certificate and Recognition packet

## Comparison of PPC-PCMH and PCMH

### PPC-PCMH (9 standards/30 elements)

1. Access and Communication
  - Processes
  - Results
2. Patient Tracking and Registry Function
3. Care Management
  - Continuity Between Settings
4. Self-Management Support
5. Electronic Prescribing
6. Test Tracking
7. Referral Tracking
8. Performance Reporting and Improvement
  - Measures of Performance
  - Patient Experience
9. Advance Electronic Communication

2011

### PCMH 2011 (6 standards/25 elements)

1. Access and Continuity
  - Access
  - Electronic Access
  - Continuity
  - Medical Home Responsibilities
  - Practice Organization
2. Identify/Manage Patient Populations
3. Plan/Manage Care
  - Care Management
  - Medication Management
4. Self-Management Support
5. Track and Coordinate Care
  - Test/Referral Tracking
  - Facilities
  - Community
6. Performance Measurement and Quality Improvement
  - Measures of Performance
  - Patient Experience
  - Quality Improvement

## Practice Transition Timeline

### 2008 PPC-PCMH → PCMH 2011

- Using the PCMH 2011 Standards and Survey Tool
  - Practices may obtain the PCMH 2011 Standards Publication beginning in January 2011
  - Practices may obtain the PCMH 2011 Survey Tool for use in submitting for PCMH Recognition after 3/28/2011
  - Practices may submit a survey for PCMH Recognition anytime after they have completed the PCMH 2011 survey and documentation requirements
- Using the 2008 PPC-PCMH Standards and Survey Tool
  - Practices may continue to obtain the 2008 PPC-PCMH Standards Publication through March 2011
  - Practices may continue to obtain the 2008 PPC-PCMH Survey Tool through March 2011 for initial surveys
  - Practices may continue to submit an initial survey for PPC-PCMH Recognition through 2011
  - Practices may continue to request and submit add-on surveys for their PPC-PCMH Recognition until the expiration of their PPC-PCMH Recognition