



CHAMPS LENDING LIBRARY: DESCRIPTIONS OF CLINICAL AND NON-CLINICAL RESOURCES

PLEASE NOTE: Refer to the **CHAMPS Lending Library Borrowing Form** for details about the borrowing process.

MEDICAL DIRECTORS' BOOT CAMP SERIES (2003)

The series, including five DVDs of presentations and one CD-ROM of presentation handouts, is a comprehensive introduction for the new medical director and may be useful to refresh the seasoned leader.

Medical Directors' Boot Camp presentations include:

- DVD 1** The Role of the Medical Director, *Tina Castañares, MD*
Working with Your Executive Director, *Grace Wong, MD*
- DVD 2** Clinical Operations, *Vincent Thompson, MD*
Provider Privileging, *Rick Starrett, MD*
- DVD 3** Provider Scheduling, *Allyson Roby, MD*
Provider Productivity/Compensation, *Tom Hunt, MD*
- DVD 4** Managing People, *Malcom Butler, MD*
- DVD 5** Quality Management, *Shaki Matta, MD*
Conflict Resolution, *Malcom Butler, MD*

DENTAL DIRECTORS' BOOT CAMP SERIES (2003)

This series, including six DVDs of presentations and one CD-ROM of presentation handouts, is a comprehensive introduction for the new dental director and may be useful to refresh the seasoned leader.

Dental Directors' Boot Camp presentations include:

- DVD 1** Financial Management and Budgeting, *Rob Hemmen, CPA*
- DVD 2** Provider Compensation, *David I Rosenstein, DMD*
- DVD 3** Pediatric and General Dentistry, *John J Rome, DMD*
- DVD 4** A Hiring Model for Dental Auxiliaries, *Nancy Rabel, Linda Torres, DDS*
- DVD 5** Preventive Dentistry: How to Provide Dental Care That Protects Both the Dentist and the Patient, *Mark Koday, DDS*
- DVD 6** Open Access/Same Day Appointment Scheduling, *Ginger Carpenter, MSN, Rusty Reese, DDS*

MANAGEMENT OF ACUTE BACK PAIN AND COMMON MUSCULOSKELETAL INJURIES (2003)

This resource, including one presentation DVD plus a CD-ROM of presentation materials, provides assessment and treatment modalities for these often difficult to treat diagnoses. Presented by *John C Hill, DO*.

RIOS ASSOCIATES SPANISH LANGUAGE COMPLETE COURSE SET (2006)

This comprehensive Spanish language course for medical professionals is useful for both the beginner and intermediate levels, and is designed to build vocabulary, fluency and cultural competency. The set includes two textbooks, 14 audio CDs, and three CD-ROMs.

RIOS ASSOCIATES Spanish Language Course materials include:

- Book 1** McGraw-Hill's Complete Medical Spanish, *Joanna Rios, PhD, Jose Fernandez Torres*
- Book 2** Converse En Español, Español Para Personal Medico, Advanced Workbook & CME Exams for Lessons 1 through 15
- Audio CDs** Medical Spanish Self Study Course Audio CDs Lessons 1 through 15, *Joanna Rios, PhD, Jose Fernandez Torres*
- CD-ROM 1** Pro-Spanish Healthcare Medical Spanish Text-Workbook
- CD-ROM 2** Advanced Level Booklet
- CD-ROM 3** 15 Chapters of Audio CDs

**CHAMPS LENDING LIBRARY:
DESCRIPTIONS OF CLINICAL AND NON-CLINICAL RESOURCES, *CONTINUED***

COUNSELING OVERWEIGHT AND OBESE PATIENTS (2006)

This 30-minute DVD, created by the Colorado Department of Public Health and Environment, demonstrates specific communication strategies for healthcare professionals to use while counseling overweight and obese patients. Presented by *Dan Bessesen, MD*.

CHAMPS ARCHIVED DISTANCE LEARNING EVENTS ON CD-ROM*

CHAMPS sponsors four to five webcasts and teleconferences for CHC clinical and non-clinical staff and board members each year. Each presentation is archived on CD-ROM within one month of the live presentation date. Continuing Medical Education (CME) credit is available for one year past the live presentation date (CME availability indicated below).

Volume 1 (03/04 – 10/04):** Employment Law, *Jim Miles, Esq.*; Intermediate Billing & Coding, *Maureen Hong, PA, FNP, MHA*; Health Center Preparedness for Emerging Infections & Bioterrorism, *Adi Gundlapalli, MD, PhD*; Signs & Symptoms of Oral & Oral Pharyngeal Cancer, *John McDowell, DDS*; Electronic Medical Records, *Chris Tonozzi, MD*

Volume 2 (11/04 – 02/05):** Managing Acute Otitis Media, *Peggy Kelley, MD*; Customers Only Want Two Things, *Kevin Miller*

Volume 3 (05/05):** Introduction to CPT Coding, *Maureen Hong, PA, FNP, MHA*

Volume 4 (07/05):** CHC Boards: Legal Roles & Responsibilities, *Henry Granger, MEd*

Volume 5 (11/05):** Rheumatoid Arthritis & Osteoarthritis Treatment, *David H Collier, MD*

Volume 6 (04/06):** Opioids for Chronic Pain: Striking a Balance, *Richard L Brown, MD, MPH*

Volume 7 (06/06):** Dealing with the Cranky, Crusty & Crabby: Serving the Difficult Customer, *Kevin R Miller*

Volume 8 (11/06):** Practical Approaches to Managing Your Overweight & Obese Patients, *Victoria Catenacci, MD*

Volume 9 (02/07):** Gestational Diabetes: New Concepts, New Guidelines, *Linda Barbour, MD*

Volume 10 (03/07):** Promoting Tobacco Cessation: Treatment Recommendations & Systems Changes for CHCs, *Jeffrey J Cain, MD*

Volume 11 (10/07):** Change for the Better Series, Session 1 – Creating Positive Work Relationships: Tools for Increasing Trust & Building Commitment to Shared Goals, *Libby Wagner*

Volume 12 (12/07):** Change for the Better series, Session 2 – Introduction to Ethical Influencing: Asking for What You Want & Making Behavior Requests, *Libby Wagner*

Volume 13 (01/08):** Medications for Diabetes & Its Complications: a Case-Based Approach, *Laura Shane-McWhorter, PharmD*

Volume 14 (02/08):** Change for the Better Series, Session 3 – Confrontation without Conflict: How to Address Difficult Issues Directly and Respectfully, *Libby Wagner*

Volume 15 (05/08):** Introduction to SBIRT Series, Session 1 – How to Implement Screening, Brief Intervention, Referral to Treatment (SBIRT), *John Higgins-Biddle, PhD*

Volume 16 (06/08):** Oral Health Basics for the Primary Care Provider, *Michael Crutcher, DDS*

Volume 17 (08/08):** Introduction to SBIRT Series, Session 2 – Brief Intervention and Brief Therapy, *Anjali Nandi and Tracey Ayers*

Volume 18 (10/08):** Introduction to SBIRT Series, Session 3 – New Clinical Guidelines for Alcohol and Substance Use Screening, Brief Intervention, and Referral to Treatment, *Perry Dickinson, MD*

Volume 19 (04/09): Lifestyle Modification for Prevention and Management of Diabetes Mellitus, *Michael T. McDermott, MD*; CME available through 04/15/10

Volume 20 (06/09):** Customer Service in CHCs Series, Session 1 – The Culture of Customer Service, *Lisa Mouscher*

Volume 21 (07/09): Customer Service in CHCs Series, Session 2 – Customer Service: The Art of Caring, *Lisa Mouscher*; CME available through 07/22/10

Volume 22 (01/10): Successful Recruitment in Challenging Times, *Cherith Flowerday*; CME available through 01/20/11

*CHAMPS Archived Distance Learning Events on CD-ROM and other resources are also available for purchase. Visit www.championline.org/Tools/PubsElectronicMedia/VideosCDROMsDVDs/ to download order forms.

**CME credit is not, or is no longer, available for these presentations.