

## PPC 8: Performance Reporting and Improvement Element C: Reporting to Physicians

As shown in the screen shots in PPC8A and the uploaded excel sheets in PPC8B, most of the data we report on is done at a clinic, POD, and provider level. Provider teams utilize this data during team meetings and POD meetings to make improvement plans. We also post most of the results on the wall in our staff break room.



This shows the measure reported by practice and by provider. The note in the box at the bottom documents that patient lists were given to POD supervisors for team distribution and review at team meetings.

**Federal Health Plan Goal - HYPERTENSION (BP Control)**

Increase the % of patients age 18-85 with hypertension whose last blood pressure measurement is <140/90 from 62% to 69%

**DUE 7/31/2010**

10/31/2010

Baseline 6/30/08 = 60%

HTN Patients 18-85	959	Current HPC	GOAL
Patients with BP <140/90	695	72%	69%

PCP	# of Pts	%	PCP	# of Pts	%
E	215	82%	K POD	529	74%
T	67	78%	Other	7	71%
I	53	75%	L POD	423	70%
E	205	73%			
C	104	72%			
Other	7	71%			
S	116	66%			
F	83	64%			
C	109	62%			

Comparisons:  
 CHC's 72%  
 National CHC's 70%

Given to E & L on 11/02/10..mo



Here is another example of reporting by clinic and provider:

# GIT 'R DONE: DM

	Goals	CHC	A	L	M	R	S	S	T	C
DM Pts- Total #		451	70	58	77	47	131	56	34	18
Average A1c	7.00	7.50	7.19	7.27	7.59	7.93	7.45	7.58	7.38	8.59
% 2A1c 90 days apart	90%	82 %	94 %	83 %	62 %	72 %	87 %	82 %	88 %	61 %
% BP less 130/80	40%	53 %	46%	37%	59%	61%	65%	38%	73%	33%
% SMG	70%	94 %	96 %	97 %	86 %	94 %	90 %	96 %	97 %	100 %
% ACE or ARB	75%	90 %	100 %	83 %	85 %	81 %	91 %	85 %	94 %	33 %
% LDL < 100	70%	46 %	56%	42%	79%	34%	53%	24%	30%	100%

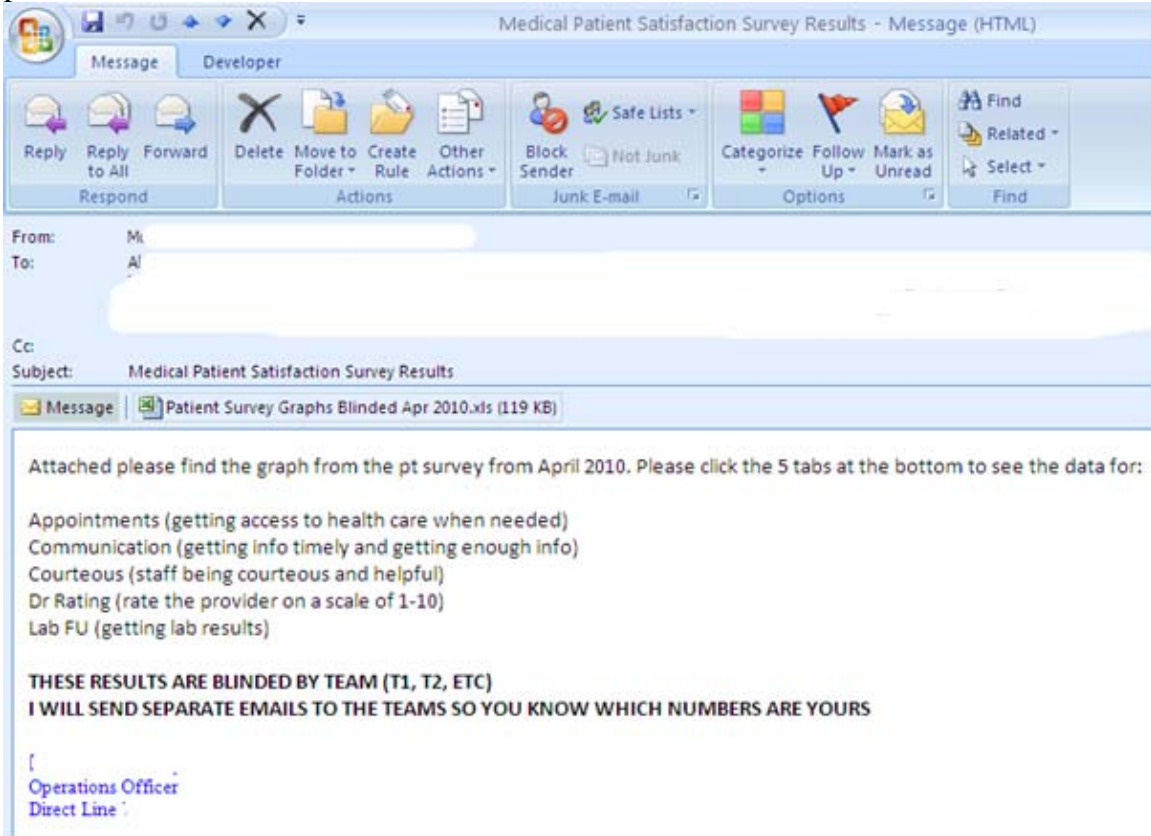
Here is a blinded list of patients who are not in compliance. Teams use this list to plan improvement and to contact patients:

**BP > 140/90**      **10/31/2010**      Must edit date alerter each run

B.        15      Are you rechecking BP?

Patient # (Chart)	Pati	Date Encounter	Most Recent Sy	Most Recent Dia
6643	DOM	8/5/2010	160.00	80.00
7579	FILB	8/30/2010	160.00	102.00
8448	GAL	10/21/2010	170.00	88.00
10740	HUT	7/19/2010	162.00	102.00
14754	MUN	10/19/2010	140.00	80.00
15682	PAC	9/3/2010	168.00	86.00
17185	ROE	10/27/2010	158.00	72.00
17322	ROC	9/16/2010	140.00	72.00
19039	SMI	4/9/2010	148.00	92.00
19106	SMI	9/29/2010	138.00	92.00
20208	TOV	10/25/2010	150.00	80.00
24591	NOE	9/28/2010	148.00	82.00
26897	DIAZ	9/21/2010	170.00	100.00
30986	ATK	3/22/2010	136.00	92.00
31039	SMI	11/11/2009	160.00	82.00

For 8B: Email with blinded patient satisfaction results sent to all staff, including providers.



Example of blinded data sent in above email:

