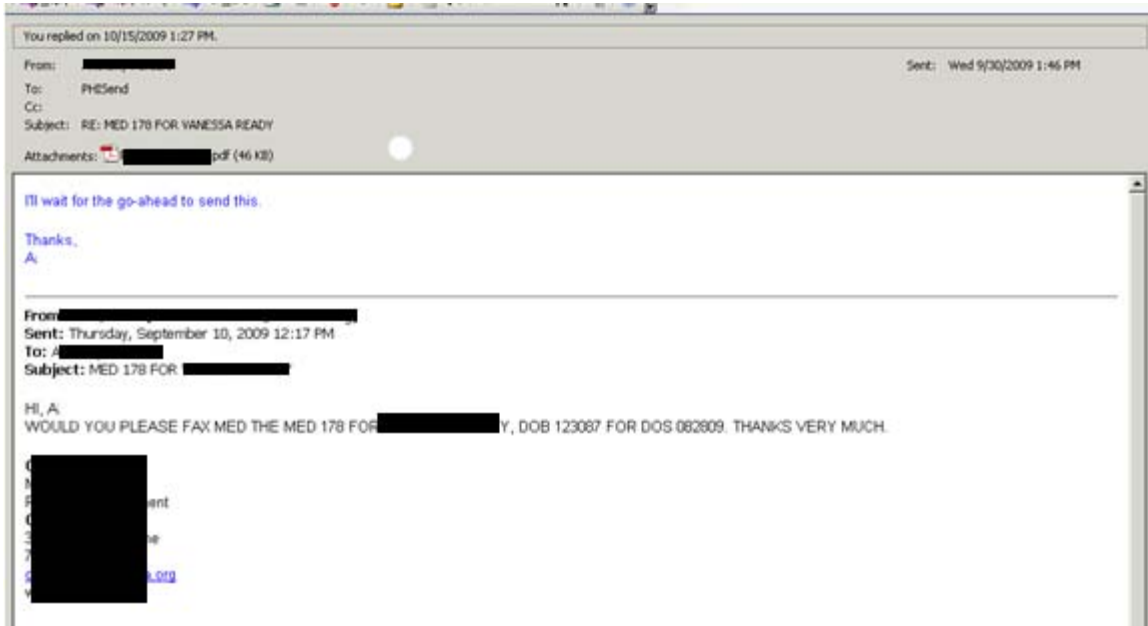


# PPC 9: ADVANCED ELECTRONIC COMMUNICAITON

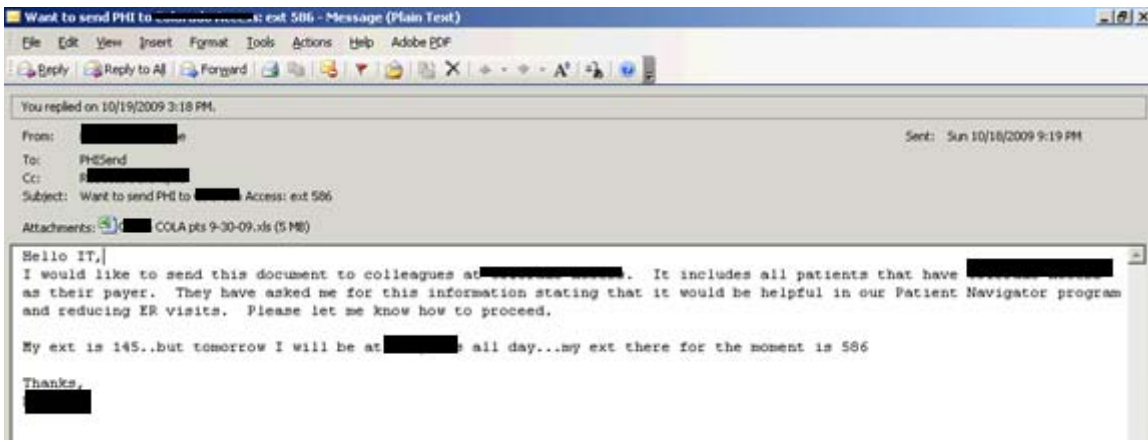
## Element C: Electronic Care Management Support

### Item 1: Communicate with case managers about patient needs.

A is a case manager at CHC-A and the patient got a tubal ligation after her delivery. This is an exchange of a form which will be needed at the hospital be sure the patient doesn't have to pay for the procedure.



CHC-A participates with Xxxxx in a program to care manage high needs AND Medicaid recipients. We share information about our patients, and their case managers see our patients at their homes and sometimes in our clinics.



You replied on 10/19/2009 3:18 PM.

Microsoft Excel - Lpts 9-30-09.xls

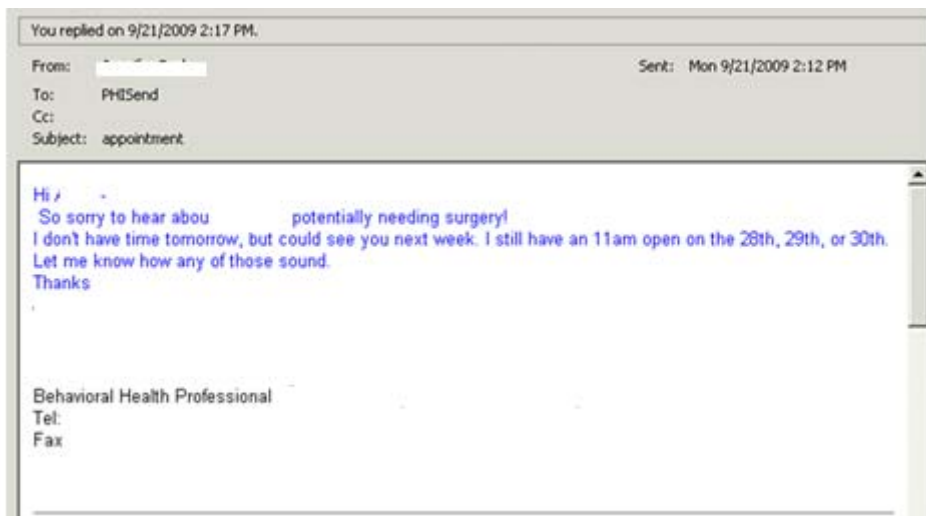
File Edit View Insert Format Tools Data Window Help Adobe PDF Type a question for help

100% 10 B I U

H4

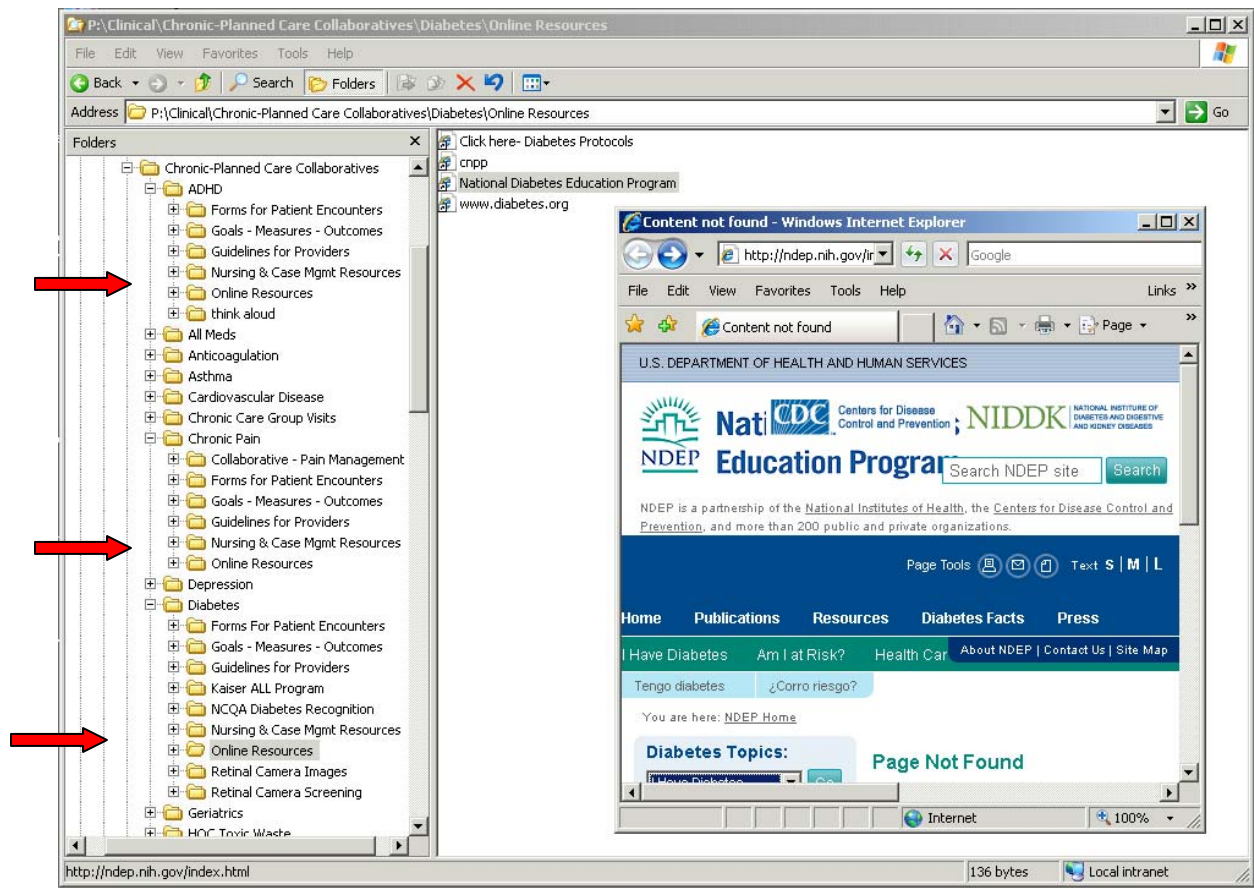
	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
	Site	Pod	Last Name	First Name	DOB	Total Months Last Visit	Address Line 1	City	Zip	Home Phone	Encounter	Primary Payer	Primary Payer				
1																	
2	I	te	Red			2						Adv	AARP				
3	I	te	Purple			1						Adv	Adv				
4	I	te	Purple			3						Adv	Adv				
5	I		Blue			6						Adv	Adv				
6	I		Green			7						Adv	Adv				
7	I		Green			1						Adv	Adv				
8	I		Green			8						Adv	Adv				
9	I		Green			4						Adv	Adv				
10	I	n	Orange			2						Adv	Adv				
11	I	n	Purple			3						Adv	Adv				
12	I	n	Purple			0						Adv	Adv				
13	I	n	Purple			1						Adv	Adv				
14	I	n	Purple			2						Adv	Adv				
15	I		Blue			2						Adv					
16	I	te	Purple			2						Adv	Medicaid				
17	I		Blue			1						Adv	Medicaid				
18	I		Orange			0						Adv	Medicaid				

We have integrated behavioral health services on site, and this LCSW works for MHCBBC, hear communicating with a patient through secure Clinical messaging.



**Item 2: Web based education modules for patient self-management.**

For all our planned care populations, we have a shared drive where we collect information that a provider team will need to care for the patient. This screen shot shows the directory for the planned care folders. Each population folder (ADHD, Diabetes, Depression...) includes a folder for on-line resources for the patient. This example shows links for the National Diabetes Education Program which has content in both English and Spanish.



NICHQ Web site link for parents of kids with ADHD.

