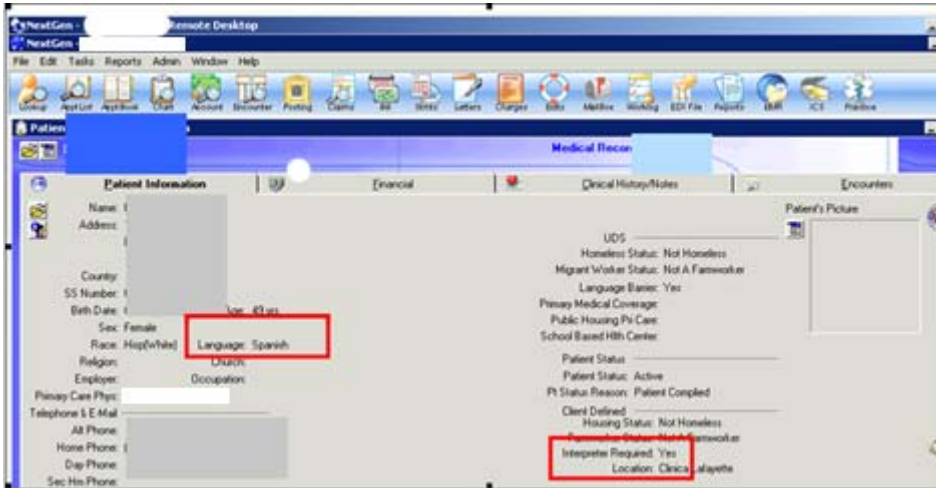


PPC 4: PATIENT SELF MANAGEMENT SUPPORT

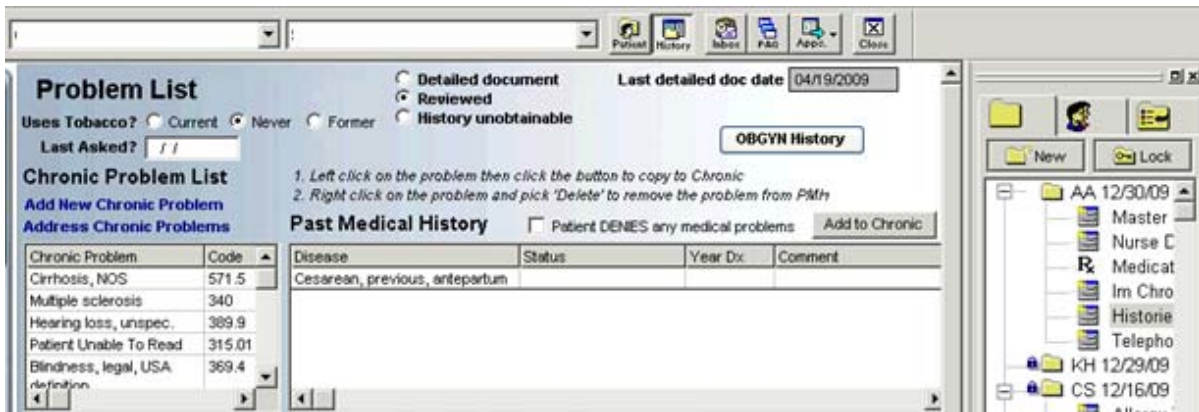
Element A: Documenting Communication Needs

Item 1: Identify and display in the record the language preference of the patient and family



Item 2: Assess both hearing and vision barriers to communication

As an organization we have agreed to post literacy, blindness and deafness as chronic problems on the problem list using the ICD 9 codes as indicated.



By using the ICD9 codes, we can pull these communication barriers to the patient Chart Summary which is the document we use to assure complete transfer of information when the patient seeks care outside the organization.

Adult Chart Summary
 Pediatric Chart Summary
 Specialty Template Set
 Family Practice
 HOME

Patient: [redacted]
 Date of E: [redacted]
 Age: 94 Years
 Sex: F

Visit History

Incounter	Date	Specialty	Physician	Visit Type	Chiefcomplaint1
1/10/2008		BH		Office Visit	Geriatric Group Visi
2/01/2008		FP		Chart Update	coumadin
2/17/2008		FP		Adult Acute Visit	sore throat
1/07/2009		FP		Chart Update	asthma
12/03/2009		FP		Chart Update	

Chronic Problems

Chronic Problem
Blindness, legal, USA defir
Patient Unable To Read
Hearing loss, unspec.
Multiple sclerosis
Cirrhosis, NOS

Allergies

Allergy
PENICILLINS
TOLTERODINE TARTRATE
ASPIRIN

To manage these patients as a population we can run the report of patients with blindness. Below is a report run with the name filtered out but which displays the patients in our practice who have vision or hearing problems.

Pat.Zip	Icd9Item Code	Diagnosis Desc
1 03	389.9	HEARING LOSS NOS
1 40	389.9	HEARING LOSS NOS
1 21	369	BLINDNESS AND LOW VISION
1 41	389.9	HEARING LOSS NOS
1 04	389.9	HEARING LOSS NOS
1 07	369.4	LEGAL BLINDNESS-USA DEF
1 21	389.9	HEARING LOSS NOS
1 02	389.9	HEARING LO. 406
1 03	389.9	HEARING LOSS NOS
1 29	389.9	HEARING LOSS NOS
1 29	389.9	HEARING LOSS NOS
1 29	389.9	HEARING LOSS NOS
1 60	369	BLINDNESS AND LOW VISION
1 00	369	BLINDNESS AND LOW VISION
1 29	389.9	HEARING LOSS NOS
1 33	389.9	HEARING LOSS NOS
1 04	369	BLINDNESS AND LOW VISION
1 05	389.9	HEARING LOSS NOS
1 02	389.9	HEARING LOSS NOS
1 30	389.9	HEARING LOSS NOS
1 19	389.9	HEARING LOSS NOS
1 60	389.9	HEARING LOSS NOS
1 06	389.9	HEARING LOSS NOS
1 21	369	BLINDNESS AND LOW VISION
1 01	389.9	HEARING LOSS NOS
1 00	389.9	HEARING LOSS NOS
1 05	389.9	HEARING LOSS NOS
1 33	389.9	HEARING LOSS NOS
1 00	389.9	HEARING LOSS NOS
1 21	369	BLINDNESS AND LOW VISION
1 21	389.9	HEARING LOSS NOS
1 09	389.9	HEARING LOSS NOS
1 00,21	389.9	HEARING LOSS NOS